

Monday, March 22

8:00 a.m. - 5:00 p.m. Conference Registration Desk Open
8:30 - 11:30 a.m. PRE-CONFERENCE WORKSHOPS (Pre-Registration is REQUIRED)
 "LEAN/Six Sigma," Owen Dahl, MGMA Consultant
 "Coding: 1-10 and CPT Update," Kay McMillan, MEd, RHIA
 "The Reality of Becoming a Fellow: From idea to Fellowship," Jackie Boswell, FACMPE
12:00 - 6:30 p.m. Exhibit Hall Open for Attendees
1:00 - 2:45 p.m. Opening General Session *Sponsored by State Volunteer Mutual Insurance Company*
 "The Reality of Managing Patient Flow," Elizabeth Woodcock, Woodcock and Associates
2:45 - 3:30 p.m. Break in Exhibit Hall
3:30 - 5:00 p.m. General Session
 "The Reality of Revenue Cycle Management," Elizabeth Woodcock, Woodcock and Associates
5:00 - 6:30 p.m. **Welcome Reception** in Exhibit Hall

Tuesday, March 23

7:30 a.m. - 5:00 p.m. Conference Registration Desk Open
7:30 a.m. - 4:00 p.m. Exhibit Hall Open
8:00 - 9:00 a.m. Breakfast Buffet in Exhibit Hall
9:00 - 10:30 a.m. General Session
 "Reality of Practice Operations: Real life solutions and strategies from Better Performing Practices," Cindy Dunn, FACMPE and Rosemarie Nelson, MS, MGMA Consultants
10:30 - 11:15 a.m. Break in Exhibit Hall
11:15 a.m. - 12:15 p.m. Breakout Sessions
 Boot Camp Series: **"Excel Basics,"**
 Randy Cook, FACMPE, State Volunteer Mutual Insurance Company
 Core Series: **"Bring Your Physician to Reality with a Dashboard Report,"**
 Bob Patterson, FACMPE, State Volunteer Mutual Insurance Company
 Masters Series: **"The Apprentice Part 1: Winning the ultimate challenge-Practice Management"** Jere Pittner, MS, MBA, Galen Advisors
12:15 - 1:15 p.m. Lunch Buffet
1:15 - 2:15 p.m. Breakout Sessions
 Breakout Sessions
 Boot Camp Series: **"With all of these regulations, when do we see patients?"**
 Rhonda Sides, CPA/ABV, CVA, CFF, Crosslin & Associates
 Core Series: **"Improve your patient referral management,"**
 Cindy Dunn, RN, FACMPE, MGMA Consultant
 Masters Series: **"The Apprentice Part 2: Winning the ultimate challenge-Practice Management"** Jere Pittner, MS, MBA, Galen Advisors
2:15 - 3:30 p.m. Dessert Bar in Exhibit Hall *Sponsored by Fox Collection Center*
4:15 - 5:15 p.m. Breakout Sessions
 Boot Camp Series: **"Excel for Practice Administrators,"**
 Randy Cook, FACMPE, State Volunteer Mutual Insurance Company
 Masters Series: **"The Apprentice Part 3: Winning the ultimate challenge-Practice Management"** Jere Pittner, MS, MBA, Galen Advisors
5:30 - 8:30 p.m. **"Evening with the Stars,"** Special Event at the Hunter Museum
 Includes dinner buffet, beverages, and LIVE entertainment)

Wednesday, March 24

7:30 a.m. - 12:30 p.m. Conference Registration Desk Open
8:00 - 9:00 a.m. Breakfast Buffet *with Exhibitors*
9:00 - 10:15 a.m. General Session
 "Survivor: Your are still on the Island, but it is sinking!"
 Stephen Dickens, JD, FACMPE, FACHE, State Volunteer Mutual Insurance Company
10:15 - 11:00 a.m. Refreshment Break
11:00 a.m. Exhibitor Tear-Down
11:15 a.m. Exhibitor Meeting
11:00 a.m. - 12:30 p.m. Closing General Session
 "If Healthcare is about well-being, why am I so stressed out?"
 Jerry Bridge, Bridge Practice Management and LifeWorks Education
12:30 - 12:45 p.m. Closing Remarks - **Grand Prize Drawing**