

# TMGMA ENEWS

NOVEMBER/DECEMBER 2021



Happy Fall Everyone!

I am so delighted to have the opportunity to serve a second term as your 2021-2022 TMGMA President.

We certainly appreciate everyone who attended and supported the TMGMA Fall Conference, Path to the Future, which was held on September 16-17, 2021 at The Westin Chattanooga. It was a great opportunity to catch-up, share, and network. A sincere thank you to all sponsors and exhibitors including TMGMA's Platinum Sponsor, SVMIC, Gold Sponsor, Truist, Silver Sponsor, Healthcare Procurement Solutions, LLS, and Bronze Sponsors, Acton Corporation, Farm Bureau Health Plans Tennessee, First Horizon Bank, Labcorp, London Amburn, MCA Technology Solutions, Path Forward, PRO Marketing, and Rhinogram. We genuinely appreciate their support as it allows TMGMA to bring educational and networking opportunities to you.

As we look forward, TMGMA's leadership team is planning and preparing for continued face-to-face conferences in 2022. Excitement and momentum are already building to celebrate TMGMA's 50<sup>th</sup> Anniversary. We hope you will make plans now to attend TMGMA's 50<sup>th</sup> Anniversary Celebration & Conference Celebrating the Past, Defining the Future on March 30 – April 1, 2022 at the Franklin Marriott Cool Springs. Registration is open. Please visit [TMGMA.com](http://TMGMA.com) for the most current and up to date information regarding upcoming events and activities.

I want to express my genuine gratitude to each of you for your diligent work, dedication, and for your commitment to make a difference in your job and for those that we have been given the opportunity to serve.

Recently, I have had a few close friends, a neighbor, and a coworker who has lost one or both parents. It must have resonated with me much more than I had thought. I was driving to work on what was a frosty, beautiful, sunshiny, morning and out of nowhere my thoughts were about my mother who has been gone now for 10 years. My thoughts were of just missing her and wishing that I could just talk with her as well as the old saying of "no one loves you like your mother". This leads me to what we experience daily regarding relationships and conflict management. Communication is key. Don't let a little thing become a big thing. Respect other's thoughts or opinions. We will all encounter the situation where we have a difference of opinion. So, when you find yourself in that circumstance agree to disagree and find a way to move forward. How we deal with relationships personally typically exhibits who we are professionally. When dealing with relationships and conflict, always do what is right even if right is the lesser of two evils. Never be too proud to admit that you are wrong and communicate, when necessary, the words "I'm sorry" or "please forgive me". Holding grudges, harboring feelings of dislike, hatred, or even thoughts of altogether not needing and/or dismissing a particular individual can cause an overwhelming amount of undue stress, frustration, avoidance, physical issues, and decreased productivity.



*Preferred Malpractice Provider*

*Continued on page 3*



## We have your back, so you can move forward.

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When a problem occurs, you need a proactive partner that can navigate unforeseen challenges and help you solve the tough legal issues that come with practicing medicine. In our collaborative claims process, our in-house attorneys and our roster of local defense attorneys help you – our valued members – to be ready for what lies ahead.

Move forward with us at  
[www.svmic.com](http://www.svmic.com)





Value the difference in others and let it inspire creativity to solve problems rather than to generate problems. In the ultimate end, it's the intent of the heart, not the head, and love always wins.

As we encroach on the upcoming holidays, I hope that if you have a relationship concern or a conflict matter that you will make amends to resolve it. I hope the holidays serve as a time of reflection, gratitude, and thankfulness. May your hearts be filled with the true spirit of the holidays. May you experience all the magic and wonder that they have to offer and that you are blessed with much joy and prosperity of the season.

Again, thank you for letting me serve a second term as your President. I look forward to serving and working with you in the coming year.

Holiday Blessings & Best Wishes,  
Cheryll B. Doss

President , Tennessee MGMA

[cdoss@nashvilleoncology.com](mailto:cdoss@nashvilleoncology.com)



## TMGMA Career Center

TMGMA members can advertise job openings on our website. Please email your information to [Rebekah Francis](#).

We are currently advertising the following openings:

[Director of Physician Services, HCA, Nashville](#)

[Practice Manager, Specialists in Pain Management, Chattanooga](#)



# ACMPE

## ACMPE CORNER:



Karen Bowman, FACMPE CPC CPMA  
kbowman@giassociatesofcleveland.com

With your help, we can make 2022 a phenomenal year for TMGMA and ACMPE.

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I am excited to be the TMGMA ACMPE Forum Representative this year. I have a passion for Certification and Fellowship. My goal is to help you navigate the path with ACMPE. I am here for you.

2022 is an exciting year for TMGMA, it's our 50<sup>th</sup> Birthday. With that monumental occasion, I would like to encourage each of you interested in pursuing certification or fellowship to achieve it next year.

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I am very ambitious and would like to have a total of 50 individuals who will become nominees, CMPE's or Fellows. I know that is a big number, however, Tennessee is blessed to have 10 local chapters. If you look at the numbers, that is only 5 from each chapter. Not too bad, right? We can do this!!! I will be reaching out to some of you soon.

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The TMGMA Past President's Scholarship provides an individual who has gained Certification or Fellowship within the past 12 months, the ability to attend a TMGMA conference at no cost. That is a wonderful incentive to pursue either Certification or Fellowship. Let me help you start your ACMPE journey today!

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### **2020 AND 2021 NOMINEES**

Since 2020, TMGMA has had 23 individuals become nominees with ACMPE. This is an awesome number.

## 2020 AND 2021 CMPE'S

We have also had the following individuals to attain their certification: Beth Ann Henley, Tulika Vohra, Michelle Mainord and Kimberly Palmer. Congratulations to each of you, I see Fellowship in your future.

## 2020 AND 2021 FELLOWS

Congratulations to the following individuals for achieving the highest honor with ACMPE – Fellowship.



Angela Patterson, FACMPE CPCO



Brent Pendergast, PT, MBA, FACMPE



Jeff McPherson, MBA, FACMPE

# ACMPE

## CONTINUING EDUCATION

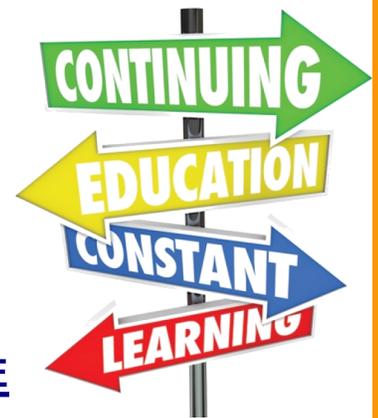
Don't forget that December 31, 2021, marks the end of the three-year cycle for your continuing education hours if you are Certified or a Fellow. Please make sure you complete these to maintain your credentials. For Fellows, you are required to earn six volunteer hours, of which three hours must be related to healthcare.

As a reminder, the 12 MGMA LIVE hours, includes live webinars, live seminars, digital conferences, and face to face events, from MGMA National, State, and Local. For MGMA National events that will count towards the LIVE hours, please visit our [MGMA events page](#).

### **Offering ACMPE Credit for state educational programs?**

For an activity to meet the criteria for ACMPE Continuing Education Credit Hours, it must:

- Be relevant to the Body of Knowledge for Medical Practice Management
- Be delivered in a structured learning environment
- Have an element of interactivity
- No certificate needed for you to log it within your ACMPE tracking



## ACMPE BOARD CERTIFICATION PREPARATION COURSE

Registration includes seven self-study session modules; and one quarterly live question and answer session that is also available as a recording in-between; and one exam that allows you to claim continuing education credit. You must attend all sessions to claim ACMPE and CEU credit.

The ACMPE Board Certification Preparation Course is designed to help healthcare professionals prepare for the ACMPE exams. This comprehensive course helps examinees identify content necessary to meet board certification standards, including financial management, regulatory compliance, organizational governance and departmental operations management and transformative healthcare delivery. To best prepare applicants for the examinations, topics are reviewed from the perspective of a variety of healthcare settings, including hospitals and ambulatory care settings.



Sessions 1 through 7 are self-study modules:

- Session 1: Overview
- Session 2: Operations Management Review
- Session 3: Financial Management Review
- Session 4: Human Resources Management Review
- Session 5: Transformative Healthcare Delivery
- Session 6: Risk and Compliance Review
- Session 7: Organizational Governance Review

Session 8: Board Certification Preparation: Live Question-and-Answer Session held quarterly or recorded between live sessions at 1:00-1:30 PM ET (12 PM CT, 11 AM MT, 10 AM PT)

**Dates of LIVE sessions:**

December 7, 2021

**HOW DO I BECOME CERTIFIED?**

Be a member of National MGMA

Submit for Board Certification and pay application fee

Have 2 years of healthcare experience

Bachelor's Degree or 120 hours of college education

Pass Multiple Choice Exam

Pass Scenario-Based Exam

Earn 50 hours of continuing education credits

You can test from the comfort of your own home or office. ACMPE exam registration is on-demand. ACMPE program participants can register and sit for their exams with two days' notice any time during the year.

## CERTIFICATE PROGRAMS

ACMPE has Certificates available in the following:

- Financial Management
- Telehealth
- Payer Contracting
- Accounts Payable, Payroll & Cash Flow
- Management
- Financial Reporting
- Revenue Cycle Management



**BECOME  
CERTIFIED  
TODAY.**

CERTIFICATION THROUGH THE  
AMERICAN COLLEGE OF  
MEDICAL PRACTICE  
EXECUTIVES (ACMPE)

**MGMA**

## APPLICATIONS EXPIRING AT YEAR-END

MGMA has many applications set to expire December 31, 2021. For those expiring at year-end, MGMA has set up a code for you to use: LASTCHANCE15 for \$15 off an exam. Please note that the code is **ONLY** for those expiring at year-end and should not be shared otherwise. For those expiring at year-end, the code can be applied at checkout.

## MGMA VOLUNTEER PORTAL

MGMA currently has many open volunteer opportunities, including ACMPE committees. All volunteer opportunities can be found once signed in [here](#).

## DIGITAL BADGING

Have you gotten your digital badge yet? With MGMA's digital badges via Credly, CMPEs, Fellows, and Certificate holders can share their achievements on various platforms such as:

- LinkedIn
- Facebook
- Twitter
- Zip Recruiter
- Email Signatures
- Personal Websites

# ACMPE

## DIGITAL BADGING

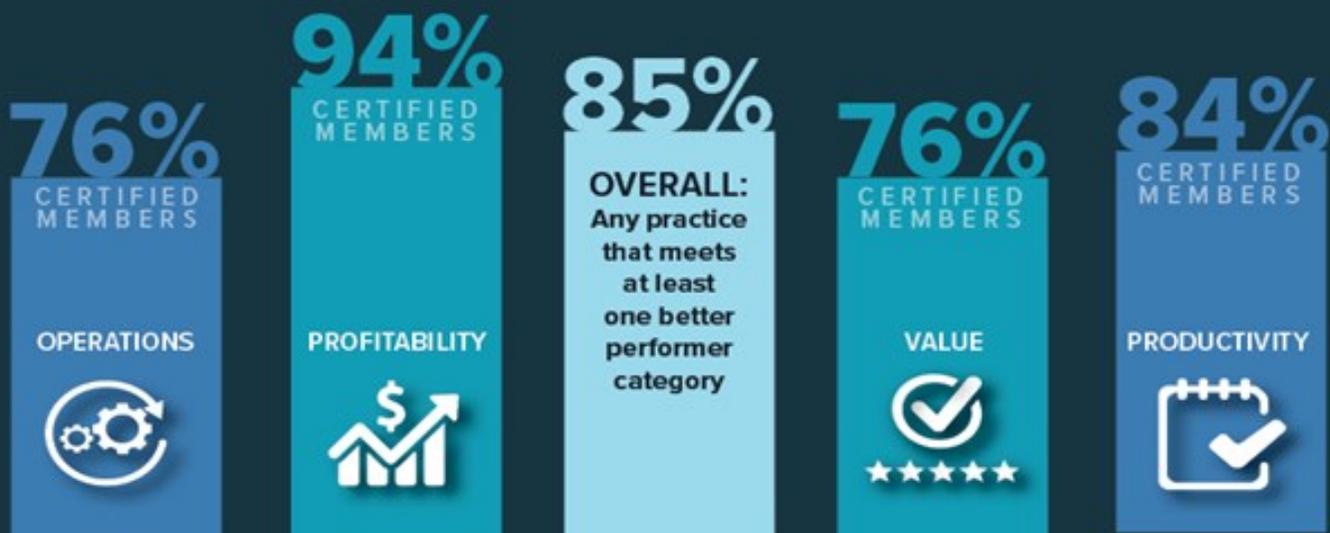


Helpful links to learn more about digital badges:

- [MGMA Credly Home Page](#)
- MGMA Digital Badges – [More Information](#)
- [Credly Support](#)

If you have questions about ACMPE, please let me know.  
[kbowman@giassociatesofcleveland.com](mailto:kbowman@giassociatesofcleveland.com)

**Better performing organizations have certified team members.  
ACMPE Board Certification can help you rise to the top.**



**Overall, ACMPE certified members make up 85% of MGMA's Better Performing Organizations.**

Of MGMA Better Performing Organizations, the data is of organizations with ACMPE Board Certified members.



**What an exciting time to be a TMGMA member!**

**TMGMA is turning the big 5-0!**



**31 YEARS OF LEADERSHIP**

1<sup>ST</sup> ROW RANDY WILMORE-2007, SARAH LIGON-2010, STEVE DICKENS-2008, YVETTE DORAN-2011,

2<sup>ND</sup> ROW TERESA BEASLEY-2005, LEE WOOD-1997, DEBORAH HUDSON-2009, DEANNA BROWN-2013, SHERI SMITH-2004

3<sup>RD</sup> ROW, ROBERT PATTERSON-1986, WILL PITT-2012, RONALD GERMAN-1982

**90's LEADING LADIES**

SUZY RICHARDSON-1996 President,  
DONNA MCSPADDEN -1992 President,  
CANDICE MORGAN-Memphis MGMA,  
Deborah Parker Pratt -1991 PRESIDENT



# Looking Back to Look Forward



TMGMA is more than professional development, it's personal development too. It's building friendships that last throughout your life!

TMGMA loves the support of our vendors. Spring Grissom with Healthcare Procurement has been a long-time friend of TMGMA. She is pictured with Laura Watkins with Chattanooga MGMA. Laura was our first ***Bridge to The Future*** award winner.

You never know who will show up at a TMGMA conference! Who remembers when R2D2 (apparently with a date) stopped by the conference?

CALLING ALL TN MGMA HISTORIANS  
Share your pictures and stories with me at [dbrown@tnvalleyurology.net](mailto:dbrown@tnvalleyurology.net)

Deanna Brown, FACMPE, CPC  
Chair, Past President's Council





A bit of sad news in the Advocacy world, Drew Voytal, MGMA Associate Director, Government Affairs, has left



MGMA. We wish him well and thank him for all his hard work for medical practices!

### **Prior authorization reform bill introduced in the Senate**

**Announced 10.20.2021:** "The Medical Group Management Association (MGMA) applauds the introduction of S.3018, the companion version of H.R. 3173, the Improving Seniors' Timely Access to Care Act of 2021. S.3018 is sponsored by Senators Roger Marshall, MD (R-KS), Kyrsten Sinema (D-AZ) and John Thune (R-SD). -- Removing dangerous barriers to the timely delivery of necessary patient care, S.3018 would simplify administrative processes and remove onerous prior authorization requirements for medical practices, allowing physicians to focus on their primary goal of treating patients. MGMA looks forward to working with Congress to expedite the passage of this critical legislation."

**MGMA engages in advocacy around electronic payments, value-based care, and vaccines:** As the voice of medical practices in Washington, D.C., MGMA actively engages with other leading health organizations and coalitions to promote our advocacy agenda. This past week, MGMA joined in advocacy around a variety of pertinent issues, including the electronic funds transfer (EFT) transaction standard, the Medicare Shared Savings Program (MSSP), and COVID-19 vaccine access. Read more about these recent advocacy initiatives below:

- MGMA [urged](#) the Centers for Medicare & Medicaid Services (CMS) to affirm providers' right to receive EFT payments without being forced to pay percentage-based fees for additional services.
- MGMA [requested](#) that CMS allow MSSP accountable care organizations to elect pre-pandemic years to set benchmarks for agreements beginning in performance year 2022.
- MGMA [encouraged](#) the White House COVID-19 Response Coordinator and U.S. Surgeon General to leverage office-based physicians, including primary care physicians and pediatricians, in the COVID-19 vaccine rollout.

**HHS extends COVID-19 Public Health Emergency:** The Department of Health and Human Services (HHS) Secretary Xavier Becerra once again [renewed](#) the public health emergency (PHE) for COVID-19, effective Oct. 18, 2021. The extension will continue all telehealth waivers and other flexibilities pursuant to the PHE determination for another 90 days.

Unless it is further extended, the current PHE determination will lapse on Jan. 16, 2022. As a reminder, the Biden administration has indicated that it intends to provide the healthcare community with 60 days' notice prior to allowing the PHE to lapse.

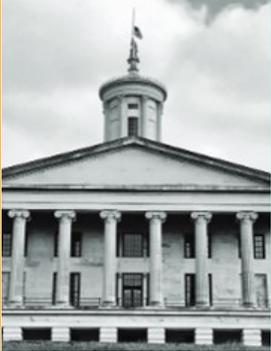
With responses from 420 medical group practices, the survey findings demonstrate the impact that increasing regulatory burden has on practices. An overwhelming majority (91%) of respondents reported that the overall regulatory burden on their medical practice has increased over the past 12 months. And an even greater number of respondents (95%) agreed a reduction in regulatory burden would allow their practice to reallocate resources toward patient care.

# LEGISLATIVE UPDATE



## Tennessee Special Covid Session

As of October 27, 2021, 100 bills were introduced for the Covid Special Session. Some bills sought punitive measures against businesses with mask or vaccine mandates, not to mention schools, others wanting to limit lawmakers' power. The numbers of bills that will impact our medical practices is overwhelming. Please take a moment a review some of the bills and get involved. Contact your legislator and let them know how you feel: [Tennessee General Assembly \(tn.gov\)](http://Tennessee General Assembly (tn.gov))



## EXPECTED LEGISLATIVE ISSUES FOR 2022

- APRN/PA independent practice
- Issues concerning COVID-19 vaccinations
- Eliminate childhood vaccination requirements
- Telehealth
- Medical marijuana
- Motorcycle helmet repeal
- Optometrists performing laser procedures
- Repeal of rest of the professional privilege tax
- Erosion or repeal of the mature minor doctrine
- Corporate practice of medicine
- Prohibition of physician non-compete agreements (Uniform Law Commission)

Misty Hickman, FACMPE  
TMGMA Legislative Liaison  
[misty.hickman@galenmedical.com](mailto:misty.hickman@galenmedical.com)



## Getting Ready for 2022: Reimbursement & Coding Changes Tuesday, December 15 @ 12PM CDT

- ⇒ Review of ICD-10-CM coding changes are hints of the future—ICD11?
- ⇒ Review of CPT coding changes for 2022—and a preview of changes coming in 2023
- ⇒ Review of Medicare changes for 2022

### Learning Objectives:

- Describe the most impactful diagnosis coding changes for 2022 Identify new CPT codes for 2022
- Determine documentation changes that may be necessary with new codes
- Recognize changes in Medicare payment policy for 2022

 Register Now

50  
1972-2022  
th

ANNIVERSARY

MGMA<sup>®</sup>

TENNESSEE

*50th Anniversary Celebration & Conference*

*Celebrating the Past,  
Defining the Future*

*March 30 – April 1, 2022*

*Franklin Marriott Cool Springs*

## TENNESSEE MGMA SPRING CONFERENCE AND 50<sup>TH</sup> ANNIVERSARY CELEBRATION

March 30 - April 1, 2022 • Franklin Marriott Cool Springs, Franklin, TN

### Conference Agenda

#### Wednesday, March 30<sup>th</sup>

8:00-5:00pm	<b>Registration</b>
8:30-11:30am	<b>Preconference Workshops (Pre-registration and Fee Required):</b> <b>ACMPE Prep Course &amp; Mock Exam Workshop</b> – Karen Bowman & Cristian Lieneck <b>Independence Day: How to keep your practice independent and thrive</b> – Charles Lathram
11:30-12:30pm	<b>Networking Lunch</b>
12:30-1:45pm	<b>Opening General Session: Level-Up Your Performance and Lead</b> – Tracy Spears
1:45-2:30pm	<b>Networking Break with Exhibitors</b>
2:30-3:30pm	<b>General Session: Servant Leadership</b> – Robin Blanchard
3:30-5:00pm	<b>Breakout Sessions by Specialties</b>
5:00-6:30pm	<b>Networking Reception</b>

#### Thursday, March 31<sup>st</sup>

7:30-8:30am	<b>Breakfast with Exhibitors</b>
7:30-8:30am	<b>First Time Attendee Breakfast</b>
8:30-9:30am	<b>General Session: The Commitment Competency</b> – Joe Mull
9:45-10:45am	<b>Breakout Sessions</b> <b>The Commitment Competency Q&amp;A</b> – Joe Mull <b>Delivery of Healthcare in a World of Consumerism</b> – Jim Lancaster, MD
10:45-11:30am	<b>Networking Break with Exhibitors</b>
11:30-12:30pm	<b>Breakout Sessions</b> <b>Are you okay? Addressing Employee Mental Health</b> – Gretchen Napier <b>Employment Law</b> – presented by London & Amburn Attorneys
12:30-1:30pm	<b>Lunch with Exhibitors</b>
1:30-2:00pm	Tennessee MGMA Presentation
2:00-3:00pm	<b>Breakout Sessions</b> <b>Cultures of Accountability</b> – Matt Griswold <b>False Claims Act</b> – presented by London & Amburn Attorneys
3:00-3:45pm	<b>Dessert Break with Exhibitors</b>
3:45-5:00pm	<b>General Session: Winning Leadership</b> – Rennie Curran
6:00-9:30pm	<b>Reception, Dinner and 50<sup>th</sup> Anniversary Celebration Party</b>

#### Friday, April 1<sup>st</sup>

7:30-8:30am	<b>Breakfast with Exhibitors</b>
8:30-9:30am	<b>General Session: Collaboration is Key for the Future Success of Healthcare</b> – Colleen Schmitt, MD
9:45-10:15am	<b>Networking Break with Exhibitors</b>
10:15-11:30am	<b>General Session: Be the First One on the Dance Floor: How to Create a Movement</b> - Rob Ferre

*Save the Date*

TENNESSEE MGMA SPRING CONFERENCE

MARCH 30—APRIL 1, 2022 | FRANKLIN, TN



**DON'T  
MISS OUT!**